

Chennai 10/5/2021

Dear Clients,

We have now experienced more than one year of pandemic, and from our Indian perspective, there has been ups and downs.

During the end of June and early July 2020, we had a strict state lockdown, and after that, the curve turned downwards, and from the autumn until early April 2021, the number of cases here in Chennai and Tamil Nadu was low.

During the early part of 2021, we started to work from our office again, albeit with limited numbers and following the remaining pandemic restrictions. However, during the end of March and early April, the number of cases started to rise, and a few weeks into April, we had to start working from home again.

International media portrays India's situation as chaotic, and while there may be some truth to that in some places, the situation varies hugely across India. The shortage of oxygen and medicine, and hospital beds is probably the main challenge. However, it is hard to get the whole picture. If we believe the official numbers, the number of cases and deaths per million people is not alarming compared to Europe, the US and South America just a few months back. But, the situation may be worse than reported, at least at some places, and it is hard to know the actual situation.

Our assessment of the situation is that we will continue business as usual. We continue to work from home. Most of our staff who are older than 45 have got vaccinated. Some of the team members below 45 have already had milder Covid19. There should be a sufficient number of people who are immune or can work in any situation. We do have arrangements in place for most possible scenarios, and we believe we can continue to support our clients with the same service level.

Our state of Tamil Nadu introduced restrictions a few weeks back, and from today we have just started a two-week lockdown. We continue to work from home as usual.

We believe we can continue to give exactly the same service level as we usually do, and we don't foresee any obstacles or hurdles that could change that. Please don't hesitate to contact us and ask for more help or support.

Stay safe!

Mikael Gislén

Managing Director